

## Wall and Floor Tiler - Competence Standard



SKILLS – Be able to...		KNOWLEDGE – Know and understand ...		EXPERIENCE		BEHAVIOURS	
<b>S1</b>	<b>Surface Preparation:</b> prepare wall and floor backgrounds (including level and plumb) using primers, suitable materials for walls and floors.	<b>K1</b>	<b>Surface Preparation:</b> how to prepare wall and floor backgrounds (including level and plumb) using primers, suitable materials for walls and floors.	<b>E1</b>	TBC	<b>B1</b>	<b>Quality focused:</b> Pay attention to detail to achieve high quality work to current industry standards. Awareness and consideration of other trades. Provide protection to adjacent finishes to avoid possible damage.
<b>S2</b>	<b>Waterproofing:</b> apply waterproofing techniques to prevent water damage behind the tiles.	<b>K2</b>	<b>Waterproofing:</b> how to waterproof areas like bathrooms and kitchens.			<b>B2</b>	<b>Positive and mature attitude:</b> Conscientious and professional including appearance. Take responsibility for personal judgements and actions. Be aware of the limits of personal competence. Upholding ethical standards, including honesty, integrity, fairness, inclusion, respect, and transparency in all aspects of role.
<b>S3</b>	<b>Tile Installation:</b> spread adhesive, set tiles in place ensuring they are level and evenly spaced.	<b>K3</b>	<b>Tile Installation Methods:</b> installing techniques for different types of tiles, including adhesive selection, setting materials, and grouting methods.			<b>B3</b>	<b>Teamwork:</b> Work as part of a larger construction team. Collaborate effectively with other tradespeople and communicate well to achieve project goals. Demonstrate good customer service. Be polite, approachable, and responsive to client needs.
<b>S4</b>	<b>Grouting:</b> grout and finish tiles to wall and floor areas.	<b>K4</b>	<b>Tile Materials, resources, and characteristics:</b> various types of tile materials, including ceramic, porcelain, natural stone, glass, adhesives, grouts, trims. Understanding			<b>B4</b>	<b>Time Management:</b> Be dependable and punctual. Manage time effectively to meet project deadlines and maximise productivity. Including managing resources effectively.

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			their durability, appearance, mixing ratios maintenance requirements, and suitability for different applications.			
<b>S5</b>	<b>Health and Safety:</b> protect yourself and others on the job site.	<b>K5</b>	<b>Health and Safety Regulations:</b> health and safety regulations and practices on construction sites. Knowledge of personal protective equipment (PPE) and safe working practices to minimise risks.		<b>B5</b>	<b>Attention to Sustainability:</b> Have an awareness of sustainability and environmental considerations when using resources and carrying out processes.
<b>S6</b>	<b>Materials and resources:</b> select the appropriate materials and resources for different applications.	<b>K6</b>	<b>Layout and Design:</b> layout and design principles, including creating patterns,		<b>B6</b>	<b>Continuous Learning:</b> Identify personal development needs and take action to meet those needs through learning and development opportunities. Keep up to date with best practice, new technology, techniques, and materials.
<b>S7</b>	<b>Cutting and Measuring:</b> accurately measure and cut.	<b>K7</b>	<b>Standards and Regulations:</b> industry standards, codes, and regulations, such as British Standards (BS) and Building Regulations			
<b>S8</b>	<b>Attention to Detail:</b> apply attention to detail when aligning tiles, cutting, and grouting.	<b>K8</b>	<b>Continuous Learning:</b> industry trends, new materials, and techniques.			
<b>S9</b>	<b>Drawings, plans, specifications:</b> interpret drawings, plans, specifications, regulations, manufacturers information.	<b>K9</b>	<b>Maintenance and Care:</b> maintenance and care requirements of different types of tiles and finishes.			

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<b>S10</b>	<b>Communication:</b> effectively communicate with clients, team and other tradespeople	<b>K10</b>	<b>Communication:</b> how to effectively communicate			
<b>S11</b>	<b>Time Management:</b> manage time efficiently to complete jobs on schedule.	<b>K11</b>	<b>Estimating and Costing:</b> how to estimate materials and labour costs.			
<b>S12</b>	<b>Customer Service:</b> provide excellent customer service.	<b>K12</b>	<b>Environmental Considerations:</b> awareness of sustainable and environmentally friendly tiling practices			
<b>S13</b>	<b>Construction awareness:</b> identify different building methods, industry sectors, heritage.	<b>K13</b>	<b>Construction awareness:</b> identify different building methods, industry sectors, heritage.			
<b>S14</b>	<b>Problem-Solving:</b> problem-solve to overcome obstacles.	<b>K14</b>	<b>Problem resolution:</b> types of problems, implications and solutions			
<b>S15</b>	<b>Snagging:</b> Remedial work, remove and replace damaged tiles.					