



29/03/2022

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Email: [information.governance@citb.co.uk](mailto:information.governance@citb.co.uk)  
[www.citb.co.uk](http://www.citb.co.uk)

Dear [REDACTED]

**Freedom of Information Request: 452021**

Thank you for contacting CITB requesting information under the Freedom of Information Act (FOIA). Your email, dated 1<sup>st</sup> March 2022, asked for the following information:

1. Which Human Capital Management (HCM) or HR system do you currently use?
2. What is the value & expiry date of your current contract/licence? What are the extension options?
3. How many HR system users do you have?
4. Which Finance systems do you currently use?
5. What is the value & expiry date of your current contract/licence? What are the extension options?
6. How many finance system users do you have?
7. Which Payroll systems do you currently use?
8. What is the value & expiry date of your current contract/licence? What are the extension options?
9. How many Payroll system users do you have?
10. Do you outsource your payroll? If so who do you partner with?
11. How many employees do you have?
12. What is your annual revenue?
13. Are your systems on premise or SaaS cloud based?

My response is as follows:

1. Oracle Based SOP/SO platform.
2. Part of our wider contract with SSCL, our enabling partner. The contract has a further 7 years to run.
3. 647.
4. Oracle Based SOP/SO platform
5. Part of our wider contract with SSCL, or enabling partner. The contract has a further 7 years to run.
6. Internally 15, plus the outsource provider. The number of outsourced provider users is exempt under Section 43 (2) (Commercial Interests).
7. Oracle Based SOP/SO platform.
8. Part of our wider contract with SSCL, or enabling partner. The contract has a further 7 years to run.
9. None internal, plus the outsource provider. The number of outsourced provider users is exempt under Section 43 (2) (Commercial Interests).
10. Yes, SSCL.
11. 647.
12. £254m in our last full financial year.
13. A mix of OnPrem and Cloud based SaaS and PaaS.

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Sand Martin House, Bittern Way, Peterborough, PB2 8TY or email [adrian.beckingham@citb.co.uk](mailto:adrian.beckingham@citb.co.uk).



If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

Jonathan Francis  
Information Risk & Data Governance Manager