



09/02/2023

CITB
Head Office
Sand Martin House
Bittern Way
Peterborough
PE2 8TY

Email: information.governance@citb.co.uk
www.citb.co.uk

[REDACTED]

Dear [REDACTED]

Freedom of Information Request: 382022

Thank you for contacting CITB requesting information under the Freedom of Information Act (FOIA). Your email, dated 26th January 2023, asked for the following information:

The date range for the request is for 2022. The data shall include a breakdown by individual departments (e.g. separate departments, agencies, or public bodies within the main government agency), if applicable. Where data isn't available for the entire year, please provide the data and timescale it relates to (e.g. X emails over the last 90 days).

1. How many malicious emails have been successfully blocked/detected?
2. If possible, please provide a breakdown of figures by malicious email type, e.g. spam, malware, phishing, and ransomware.
3. What percentage of malicious emails were opened by staff?
4. What percentage of malicious links in the emails were clicked on by staff?
5. How many email accounts/employees are there within your department?

The response is as follows:

The data range to support this request is the month of January 2023, as O365 within CITB only retains the statistical data requested for a maximum of 30 days. The responses for all questions reflect this designated period:

1. How many malicious emails have been successfully blocked/detected?
26,848 – this reflects the total number based on the examples in question 2 and were prevented from delivery.
2. If possible, please provide a breakdown of figures by malicious email type, e.g. spam, malware, phishing, and ransomware.
Spam – 15,823
Malware – 218
Phish, Spoof & Impersonation– 10,807
Ransomware - 0
3. What percentage of malicious emails were opened by staff?
Zero%



4. What percentage of malicious links in the emails were clicked on by staff?

Zero%

5. How many email accounts/employees are there within your department?

560 User mailboxes (as at 07/02/23)

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Sand Martin House, Bittern Way, Peterborough, PB2 8TY or email adrian.beckingham@citb.co.uk.

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

Jonathan Francis
Information Risk & Data Governance Manager