



24/02/23

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Dear [REDACTED]

**Freedom of Information Request: 442022**

Following your email dated 13<sup>th</sup> February 2023 requesting the following:

I'd like to see the winning proposal / tender document that was submitted and then consequently won the public contract for the following mystery shopper programme.

Mystery Shopper: A Contract Award Notice by CONSTRUCTION INDUSTRY TRAINING BOARD  
Source Find a Tender Type Contract (Services) Duration 4 year (est.) Value £240K Published 01 Aug 2022 Delivery To 01 Aug 2026 (est.)

The response is as follows:

The disclosure of this information is considered commercially sensitive therefore we are obliged to apply an exemption to your request: Exemption 43 (2) (commercial interests) of the Freedom of Information Act 2000.

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Sand Martin House, Bittern Way, Peterborough, PB2 8TY or email [adrian.beckingham@citb.co.uk](mailto:adrian.beckingham@citb.co.uk).

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

Jonathan Francis  
Information Risk & Data Governance Manager