



06/12/2021

CITB
Head Office
Sand Martin House
Bittern Way
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Email: information.governance@citb.co.uk
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Dear [REDACTED]

Freedom of Information Request: 312021

Thank you for contacting CITB requesting information under the Freedom of Information Act (FOIA). Your email, dated 11th November 2021, asked for the following information:

The date range for the requests is from 2018 to present day. The data shall include a breakdown by year and by individual departments (e.g. separate departments, agencies, or public bodies within the main government agency), if applicable.

1. How many malicious emails have been successfully blocked?
2. What percentage of malicious emails were opened by staff?
3. What percentage of malicious links in the emails were clicked on by staff?
4. How many ransomware attacks were blocked by the department?
5. How many ransomware attacks were successful?

My response is as follows:

The data range to support this request is in fact 30 days from the date of the request, as O365 within CITB only retains the statistical data requested for a maximum of 30 days. The responses reflect this designated period:

1. 5,768
2. Mails reported as phishing or potential phishing for further investigation: 65 (0.01%)
3. None were clicked on, therefore 0%.
4. Zero (0)
5. Zero (0)

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Sand Martin House, Bittern Way, Peterborough, PB2 8TY or email adrian.beckingham@citb.co.uk.

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely



Jonathan Francis
Information Risk & Data Governance Manager