

10/03/23

CITB
Head Office
Sand Martin House
Bittern Way
Peterborough
PE2 8TY

Email: information.governance@citb.co.uk
www.citb.co.uk

Dear [REDACTED],

Freedom of Information Request: 432022

Following your email dated 13th February 2023 requesting the following:

Connectivity and Network Services

- a. Who provides your WAN and internet connectivity and the annual spend on each
- b. Who provides your SIP trunks and what is the annual spend
- c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend
- d. Who provides your LAN infrastructure and what is your annual spend
- e. Who provides your WIFI infrastructure and what is your annual spend
- f. Please confirm the manufacturer(s) of your wired network core and edge switching?
- g. When was your core network installed?
- h. Has it been updated subsequently?
- i. Who maintains your core network?
- j. When is the contract renewal date?
- k. Please confirm value of the initial project?
- l. Please confirm the value of annual support/maintenance services (in £)?

The response is as follows:

Connectivity and Network Services

- a. Who provides your WAN and internet connectivity and the annual spend on each
GTT provides CITB with WAN and internet connectivity.
Annual spend is circa £177K.
- b. Who provides your SIP trunks and what is the annual spend
BT provides our SIP trunks.
Annual Spend - Unknown within wider BT charges
- c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend
GTT MPLS provides CITB with WAN and internet connectivity.
Annual spend is circa £177K. of this MPLS is circa £90K
- d. Who provides your LAN infrastructure and what is your annual spend
LAN3 provide our LAN infrastructure
Annual Spend circa £25K

- e. Who provides your WIFI infrastructure and what is your annual spend
LAN3 provide our WiFi Infrastructure.
Annual maintenance spend is Circa £15K
- f. Please confirm the manufacturer(s) of your wired network core and edge switching?
This is a mix of Cisco and Extreme.
- g. When was your core network installed?
2007
- h. Has it been updated subsequently?
Yes
- i. Who maintains your core network?
Jointly maintained by SSCL and LAN3
- j. When is the contract renewal date?
Lan Contract 1st October 2024
WiFi Contract 23 June 2023
- k. Please confirm value of the initial project?
Unknown
- l. Please confirm the value of annual support/maintenance services (in £)?
Circa £50K

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Sand Martin House, Bittern Way, Peterborough, PB2 8TY or email adrian.beckingham@citb.co.uk.

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

Jonathan Francis
Information Risk & Data Governance Manager