

17/02/2021

Email: [REDACTED]

Email: information.governance@citb.co.uk
www.citb.co.uk

Dear [REDACTED]

Freedom of Information Request: 402020

Thank you for contacting CITB requesting information under the Freedom of Information Act (FOIA). Your email, dated 20 January 2021, attached a table in which you requested certain information.

We have completed the table using the information we currently hold but are not able to provide you with individual personal data.

Category	Service	Key suppliers (incl connections)	Current Contract Value £k (PA)	Contract: Start Date / End Date		The person responsible for this contract and their contact details
1. Unified Communications:	UC / Telephony	BT(and VoIP via Teams)	£173k	15/10/2014	31/03/2021*	
	Inbound / Outbound Calling	BT(and VoIP via Teams)	As above			
	Contact Centre	Freedom Communications	£80k	01/09/2019	31/08/2021	
	Teams Direct Routing	Talk Talk	£2k	PO terms & conditions		
2. Connectivity:	WAN	GTT Interoute	£450k	01/10/2014	Variable – some lines rolling due to divestment some are termed up until 2022	
	SD WAN	<i>Not sure what this is?</i>				
	Direct Internet Access	BT (Mobile Workers Business Broadband)	As above			
3. Mobility:	Mobile CTNs	Vodafone	£125k	31/1/21	30/1/22	
		EE	£30k	16/08/2015	31/12/2020*	
	Mobile Applications	<i>Not sure what this refers to?</i>				
	Internet of Things (IoT)	<i>Not sure what this refers to?</i>				
4. Cloud	Hosted Cloud Services	Softcat (Microsoft Azure CSP)	£670k	Contract in progress		

*Individuals lines remain and are not co-termed with main contract



If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Sand Martin House, Bittern Way, Peterborough, PB2 8TY or email adrian.beckingham@citb.co.uk.

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

For and on behalf of
Jonathan Francis
Information Risk & Data Governance Manager