



21/02/2022

CITB
Head Office
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Peterborough
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Dear [REDACTED]

Freedom of Information Request: 422021

Thank you for contacting CITB requesting information under the Freedom of Information Act (FOIA). Your email, dated 11th February 2022, asked for the following information:

Q1. Can you please list the number of devices deployed by your organisation for the following?	
DEVICE TYPE	NUMBER OF DEVICES
Desktop PCs and Laptops	
Mobile Phones (Smartphones, PDAs handheld devices)	
Printers	
Tablets	
Servers	
Storage Devices	
Networking Infrastructure (E.g., Switches, Routers, etc)	
Security Infrastructure	

Q2. Does your organisation have any plans for refreshing or replacing the above devices, if so, can you please provide the indicative or projected expenditure in the below format?			
REPLACE/REFRESH PROGRAMME:			
IT OR ICT HARDWARE	EXPENDITURE		
	2022/23	2023/24	2024/25
Desktop PCs and Laptops			
Mobile Phones (Smartphones, PDAs handheld devices)			
Printers			
Tablets			
Servers			
Storage Devices			
Networking Infrastructure			
Security Infrastructure			
<i>Note: If the projected expenditure is not available, list the years when the refresh/replacement is due or planned for the above devices.</i>			

Q3. Does your organisation have any plans for developing, refreshing, or replacing IT or ICT software applications, if so, can you please provide the information in the below format?

APPLICATION NAME	MONTH/YEAR

My response is as follows:

1.

Q1. Can you please list the number of devices deployed by your organisation for the following?

DEVICE TYPE	NUMBER OF DEVICES
Desktop PCs and Laptops	911 + 183 VDI
Mobile Phones (Smartphones, PDAs handheld devices)	463
Printers	79
Tablets	288
Servers	293
Storage Devices	30
Networking Infrastructure (E.g., Switches, Routers, etc)	247
Security Infrastructure	2

2. CITB maintains a rolling refresh programme for which a budget is in place. CITB does not have a definitive breakdown against this.

3. Our current development plans focus on our customer and their interaction with us, as such CRM and data warehouse applications are being developed at this time. Our wider business applications are reviewed regularly to assess business suitability.

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Sand Martin House, Bittern Way, Peterborough, PB2 8TY or email adrian.beckingham@citb.co.uk.

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

Jonathan Francis
Information Risk & Data Governance Manager