



11/05/2022

CITB  
Head Office  
Sand Martin House  
Bittern Way  
Peterborough  
PE2 8TY

[REDACTED]

Email: [information.governance@citb.co.uk](mailto:information.governance@citb.co.uk)  
[www.citb.co.uk](http://www.citb.co.uk)

Dear [REDACTED]

**Freedom of Information Request: 032022**

Thank you for contacting CITB requesting information under the Freedom of Information Act (FOIA). Your email, dated 13th April 2022, asked for the following information:

During furlough there was many people who were overpaid/underpaid, and to try and resolve this issue a 3rd party was brought in. The questions I would like information on are: -

1. How many people where underpaid, and what was that total amount?
2. How many people were overpaid, and what was that total amount?
3. How much in total has it cost CITB to bring in a 3rd party to resolve this issue?

My response is as follows:

1. There were 161 employees that were underpaid, and the total amount was £150,869.
2. There were 420 employees that were overpaid, and the total amount was £33,813.
3. The cost in total to bring in a third party to resolve this issue was £99,600.

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Sand Martin House, Bittern Way, Peterborough, PB2 8TY or email [adrian.beckingham@citb.co.uk](mailto:adrian.beckingham@citb.co.uk).

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

Jonathan Francis  
Information Risk & Data Governance Manager